

Home Support

JOB DESCRIPTION

Title – Support worker – Home support

Hours – Varies to suit individual employee

Reporting to – Service manager

Our organisation

Living Well North is a not for profit subsidiary of Age UK Gateshead, supporting people throughout the North East achieve a life well lived. As a company, we pride ourselves on being about people and community in the full knowledge we are stronger together.

This is an exciting opportunity to join our organisation at a time of increasing expansion helping the company to deliver support and care with a difference.

Role and Responsibilities

The purpose of this role is to work with the individual enable and support them to maintain their independence and improve their quality of life. This will be done by supporting and providing the following tasks.

- Shopping
- Cleaning
- Assisted outings
- Bill Paying
- Essential maintenance of hygiene in kitchen and bathroom.
- To carry out specific requests from clients with reference to housework chores.
- To perform shopping tasks, bill paying and pension collection quickly and effectively if required.
- Report immediately to the office any cause for concern or indiscretion that occurs during the time that you are at any client's home.
- Report to the office any faulty appliances, accidental damage that may cause potential hazards.
- To return all monies and timesheets.
- Any other duties reasonably given by the company director

The role of a support worker is multifaceted from cleaning and shopping to ensuring clients are prepared with everything they need for an outing and to provided companionship and conversation (be responsive to their needs) throughout the outing or home visit. In addition, you will be required to provide assistance and support during the day (Carry and packing shopping, helping with their aids, assisting on and off a bus, with mobility) and ensure client is safe at home before ending the visit.

As a Support Worker, you are not required to provide personal care

Within this role, you will be responsible for maintaining client records and profiles keeping their information up to date and accurate.

You will be required to maintain and keep up-to-date with provided training

Person specification and qualifications

- Committed, patient and caring
- Reliable and trustworthy
- Good timekeeping
- Excellent people skills
- DBS

Desirable not essential

- Relevant work experience
- Health and social care
- Math's
- English
- Driver with own vehicle is desirable

Other information

If you have any additional questions please give the team a call on 0191 406 4328

Job description indicates the main duties and responsibilities of the post and is not intended as an exhaustive list.

