

Domiciliary Care– Support worker

JOB DESCRIPTION

Title –Domiciliary Care – Support Worker

Hours – Varies to suit individual employee

Reporting to – Service manager

Our Organisation

Living Well North is a not for profit subsidiary of Age UK Gateshead, supporting people throughout the North East achieve a life well lived. As a company, we pride ourselves on being about people and community in the full knowledge we are stronger together.

This is an exciting opportunity to join our organisation at a time of increasing expansion helping the company to deliver support and care with a difference. Our domiciliary care service is dedicated to enhancing the quality of life for individuals within the comfort of their homes. We are committed to providing compassionate, person-centred care, empowering our clients to live independently and with dignity

Job Summary:

As a Domiciliary Care Assistant at Living Well North Ltd, you will play a pivotal role in providing exceptional care and support to our clients, helping them maintain their independence and improve their overall well-being.

You will be responsible for delivering personalised care plans, ensuring that each client receives individualised attention tailored to their unique needs. Your dedication to promoting a comfortable, safe, and respectful environment for our clients will contribute significantly to their quality of life.

Within this role, you will be responsible for maintaining client records and profiles keeping their information up to date and accurate.

You will be required to maintain and keep up-to-date with provided training

Key Responsibilities

- 1. Personalised Care:** Deliver person-centred care in accordance with individual care plans, ensuring the physical, emotional, and social needs of clients are met with dignity and respect.
- 2. Assistance with Activities of Daily Living (ADLs):** Provide support and assistance with daily tasks, including but not limited to dressing, grooming, bathing, meal preparation, and medication reminders.
- 3. Companionship:** Foster meaningful relationships with clients, engaging in conversations, and participating in activities that promote social interaction and mental stimulation.
- 4. Mobility Support:** Assist clients with mobility and transfers as required, utilizing appropriate aids and techniques to ensure their safety.
- 5. Domestic Support:** Help clients with light housekeeping tasks, such as laundry, tidying, and maintaining a clean living space.

6. **Record-Keeping:** Maintain accurate and up-to-date records of care provided, changes in clients' conditions, and any relevant observations or incidents.
7. **Communication:** Communicate effectively with clients, their families, and other healthcare professionals to ensure coordinated and holistic care.
8. **Health Monitoring:** Regularly monitor clients' health status, reporting any concerns or changes to the appropriate supervisor or healthcare professionals.
9. **Promote Independence:** Encourage and support clients in participating in activities that promote their independence and self-confidence.
10. **Safety and Infection Control** Adhere to all safety and infection control protocols to maintain a safe and healthy environment for clients and staff.

Person specification and qualifications

DOMICILIARY CARE

- Previous experience in a domiciliary care setting or a related field is preferred but not mandatory.
- Compassionate, empathetic, and patient demeanor, with a genuine passion for caring for others.
- Strong communication skills, both verbal and written, to interact effectively with clients, their families, and colleagues.
- Ability to work independently and as part of a team, demonstrating reliability and flexibility in scheduling.
- Basic knowledge of health and safety standards and infection control measures.
- Willingness to undergo relevant training and development to enhance your skills as required by the company.

A transferable DBS (not essential)

Desirable not essential

- Health and social care
- Math's
- English
- Driver with own vehicle is desirable

Benefits

Living Well North Ltd is committed to creating a supportive and rewarding work environment for all employees. As a Domiciliary Care Assistant, you can expect:

- Competitive salary and opportunities for career advancement.
- Flexible working hours to accommodate personal commitments.
- Comprehensive training and ongoing professional development.
- Supportive and inclusive team culture fostering growth and camaraderie.

Other information

If you are passionate about making a difference in the lives of others and are seeking a fulfilling career in domiciliary care, we invite you to join our team at Living Well North Ltd.

If you have any additional questions please give the team a call on 0191 406 4328

Note: The above job description is intended to outline the general nature and level of work performed by employees within this role. It is not exhaustive and may be subject to change to meet the evolving needs of the company and its clients.

